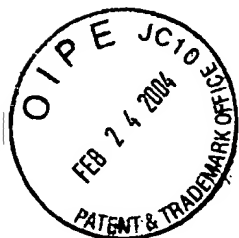


3629#5
BT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
INFORMATION DISCLOSURE STATEMENT	Atty. Docket No. 3-1-24 WHIS1100-3



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GROUP 3600

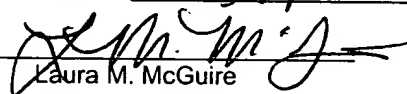
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant Rod Mancisidor, et al.	
Application Number 09/909,250	Application Date July 19, 2001
For EXPERT SYSTEM SUPPORTED INTERACTIVE PRODUCT SELECTION AND RECOMMENDATION	
Group Art Unit 3629	Examiner Dixon, Thomas A.

Certificate of Mailing Under 37 C.F.R. 1.8

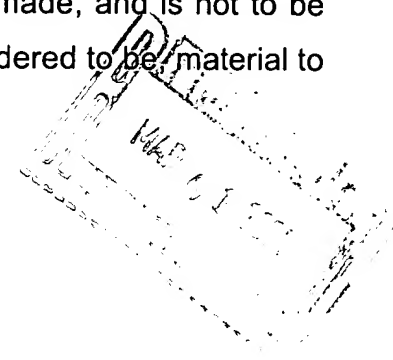
I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on FEB 19 2004.


Laura M. McGuire

INFORMATION DISCLOSURE STATEMENT

In compliance with the duty of disclosure under 37 C.F.R. § 1.56, it is respectfully requested that this Information Disclosure Statement be entered and the documents listed on the attached PTO forms be considered by the Examiner and made of record. Copies of the listed documents are enclosed for the convenience of the Examiner.

In accordance with 37 C.F.R. §§ 1.97 (g), (h), this Information Disclosure Statement is not to be construed as a representation that a search has been made, and is not to be construed to be an admission that the information cited is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).



While Applicants believe no fees are due in connection with the filing of this Information Disclosure Statement, if any fees are due, the Commissioner is hereby authorized to charge Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich LLP.

Respectfully submitted,

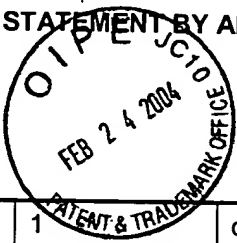
Gray Cary Ware & Freidenrich LLP
Attorneys for Applicant

Steven R. Sprinkle
Reg. No. 40,825

Dated: 2/18, 2004

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ENCL.
SRS/ss

INFORMATION DISCLOSURE STATEMENT BY APPLICANT 		Application Number		09/909,250			
		Filing Date		July 19, 2001			
		First Named Inventor		Mancisidor, et al.			
		Group Art Unit		3629			
		Examiner Name		Dixon, Thomas A.			
Sheet	1	of	1	Attorney Docket Number		WHIS1100-3	
NON-PATENT LITERATURE DOCUMENTS							
	C1	Carchiolo, et al. "An Agent Based Platform for a Service Provider", NEC Research Index Online, 1998, Retrieved from the Internet: http://citeseer.nj.nec.com/91085.html , pp. 1-6, 1998.					
	C2	Caswell et al., "Using Service Models for Managemetn of Internet Services", IEEE Journal on Selected Areas in Communications, May 2000, Vol, 18, Issue 5, pp. 686-701.					
	C3	McNight, et al. "Pricing Internet services: Proposed Improvements", Computer, March 2000, Vol. 33, pp. 108-109.					
	C4	Gibbens et al., "Internet Services Classes Under Competition, " IEEE Journal on Selected Areas in Communications, December 2000, Vol. 18, No. 12.					
	C5	Semret et al., "Pricing, Provisioning and Peering: Dynamic Markets for Differentiated Internet Services and Implications for Network Interconnections," IEEE Journal on Selected Areas in Communications, December 2000, Vol. 18, No. 12, pp. 2499-2513.					
	C6	Bakos, Y., "The Emerging Role of Electronic Marketplaces on the Internet", Communications of the ACM, August 1998, vol. 41, No. 8, pp. 35-42.					
	C7	Johnson et al., "Consulting Without Consultants: Expert Systems Applications in User Services", Proceedings of the 17th Annual ACM SIGUCCS Conference on User Services, 1989, pp. 335-342.					
Examiner Signature		RECEIVED FEB 26 2004			Date Considered		

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